

Janet Case, et al. v. American Honda Motor Co., Inc.
Claims Administrator
P.O. Box 2718
Torrance, CA 90509



A3C

Janet Case, et al. v. American Honda Motor Co., Inc.

SUPERIOR COURT OF THE STATE OF CALIFORNIA FOR THE COUNTY OF LOS ANGELES

Case No. BC424169

Must Be Postmarked No Later Than January 12, 2021

**INSTRUCTIONS AND FORM FOR SUBMITTING A REIMBURSEMENT CLAIM IN
CASE V. AMERICAN HONDA MOTOR CO., INC. SETTLEMENT RELIEF**

If you wish to submit a claim for reimbursement for a transmission replacement for your (1) Acura MDX (MY 2001-02); (2) Honda Accord V6 (MY 2003-04); (3) Honda Odyssey (MY 2002-04); (4) Honda Pilot (MY 2003-04); (5) Acura 3.2 TL Type S (MY 2003 with VIN range: 19UUA5...3A019062-093971 or (6) Acura 3.2 CL Type S (MY 2003 with VIN range: 19UYA42...3A005204-016337) (“Settlement Class Vehicle”), please fill out this form and provide the requested information by **January 12, 2021**.

Please submit the information to AM_AHM_Claims_Administration@ahm.honda.com or Claims Administrator, P.O. Box 2718, Torrance, CA 90509.

CLAIMANT INFORMATION

| | | | | | | |
|---|--|---------------------|-------|-----------------------------------|--|--|
| First Name | | | M.I. | Last Name | | |
| Primary Address | | | | | | |
| Primary Address Continued | | | | | | |
| City | | | State | ZIP Code | | |
| Foreign Province | | Foreign Postal Code | | Foreign Country Name/Abbreviation | | |
| Settlement Class Vehicle Identification Number (VIN) (required) | | | | | | |
| Email Address (optional) | | | | | | |
| Telephone Number (optional) | | | | | | |



| | | | | |
|----------------------------------|-----------------------------|-----------------------------|--|---|
| FOR CLAIMS PROCESSING ONLY | OB <input type="checkbox"/> | CB <input type="checkbox"/> | <input type="radio"/> DOC <input type="radio"/> LC <input type="radio"/> REV | <input type="radio"/> RED <input type="radio"/> A <input type="radio"/> B |
|----------------------------------|-----------------------------|-----------------------------|--|---|

Proof of replacement (required):

(If performed at Honda dealer) please submit the form with the following documentation

- Repair order (or something similar) showing the replacement was done and which must include the mileage of the vehicle at the time of the replacement
- invoice (or something similar) showing the cost of the repair

Note: if the repair was performed at a Honda dealer, you do not need to include proof of payment.

(If performed by third party) please submit the form with the following documentation

- Repair order (or something similar) showing the replacement was done and which must include the mileage of the vehicle at the time of the replacement
- invoice (or something similar) showing the cost of the repair
- receipt or similar proof of payment memorializing that the class member paid for the repair

By signing below, I certify under penalty of perjury that, to the best of my knowledge, the information on this Claim Form and the accompanying documentation is true and correct.

Signature: _____

Dated (mm/dd/yyyy): _____

Print Name: _____

Additional Information:

1. Honda is responsible for reimbursing class members only for out-of-pocket repairs for a transmission replacement. A transmission replacement means replacement of a transmission with a new, remanufactured, or refurbished transmission. **AHM is not responsible for reimbursement of transmission repairs.**
2. The replacement must have occurred after Honda's warranty expired and prior to the vehicle reaching 93 months or 109,000 miles from the original purchase, whichever comes first.
3. You will be reimbursed only for out-of-pocket payments for transmission parts (not service) for a transmission replacement. If the total amount of reimbursements requested by class members exceeds \$2 million, your reimbursement will be proportionately reduced.
4. In the event that the documentation you submit shows a single payment for a transmission replacement without separating parts and labor, Honda can use the amount it charges Honda dealers for the transmission part in question to determine the amount apportionable to the part.
5. If Honda investigates the claim and determines the repair was not paid for by the class member, or someone acting on the class member's behalf who is not an insurance-based entity or third-party warrantor, Honda can reject the claim for reimbursement. Honda can also reject the claim for reimbursement if the required information is not provided or insufficient.
6. If Honda believes your claim for reimbursement is deficient, within 45 days following the submission of your claim for reimbursement that Honda believes to be insufficient, Honda will send you a notice of insufficiency explaining what information Honda believes is lacking or insufficient. You will have 20 days from the date of the letter to either (1) submit the additional information or documentation requested by Honda or (2) notify Honda and Class Counsel in writing of the reason(s) why the information and documentation originally submitted is sufficient. Within 30 days following the submission of your response, Honda must notify you of its decision to accept or reject, in whole or in part, the claim for reimbursement. If Honda's decision is to reject the request for reimbursement in whole or in part, you can appeal your decision to the National Center for Dispute Settlement ("NCDS").
7. If you do not submit a claim for reimbursement or do not qualify for reimbursement, you will automatically receive a \$25 Credit towards the purchase of Honda or Acura transmission parts for your Settlement Class Vehicle once the Court approves the settlement. If your Settlement Class Vehicle is a Honda, the Credit will be valid at any authorized Honda dealership. If your Settlement Class Vehicle is an Acura, the Credit will be valid at any authorized Acura dealership. The Credit can be applied to any Honda or Acura part or accessory, depending on the Settlement Class Vehicle, i.e., it does not apply to costs associated with labor or services (like oil changes) where a customer is not charged separately for parts and labor. The Credit will be valid for one year from issuance. In order to prevent fraud, the Credit will contain the VIN of the Settlement Class Vehicle and can be used only to purchase parts or accessories for the Settlement Class Vehicle owned by the Settlement Class Member.

